



Important – Please read

Welcome to the Family.

We are excited about you joining Simmons Bank on April, 11 2022! Detailed below are important dates and items to remember during your Treasury Management Online Banking transition. As a reminder, be sure to visit simmonsbank.com/businesswelcome on a regular basis for the most up-to-date information.

CONVERSION TIMELINE

As the conversion date gets closer, we want to draw your attention to a few key dates to keep in mind:

- Download eStatements before Friday, April 8, as they will not immediately transition to Simmons Bank. If you are enrolled in eStatements today, you will not need to enroll again after April 11.
- Initiate ACH transactions before 4 p.m. on Friday, April 8. Any ACH transactions originated after 4 p.m. will not be processed.
- Submit Remote Deposit deposits before 4 p.m. on Friday, April 8. Deposits submitted after 4 p.m. may not get processed.
- Online Banking will not be accessible after 6 p.m. on Friday, April 8.
- Begin using Simmons Bank’s routing number (082900432) for wires, payment recipients and any new check orders on Monday, April 11.

REMOTE DEPOSIT COMPLETE

Simmons Bank uses the same Remote Deposit Complete platform as you use today. Your login information will change, as access to Remote Deposit Complete will be available within Simmons Bank Online Banking. Simmons Bank uses a virtual endorsement stamp on deposited checks, so manually endorsing your checks will no longer be necessary beginning April 11.

WEBINARS

Our team is offering several helpful 30-minute webinars to familiarize you with our system and walk you through some of its key features. *This webinar is highly recommended for all users and will be available on the dates below.*

To register for one of these sessions and add to your calendar, click the red box under the desired date. You can also use this link on the day of the webinar to join the presentation. **Some sessions may fill up so register early to reserve your preferred time slot.**

**Monday, April 4,
2–2:30 p.m. CT**

**Wednesday, April 6,
10–10:30 a.m. CT**

**Friday, April 8,
2–2:30 p.m. CT**

REGISTER

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In addition to these webinars, there are training videos and a user guide available for you to view anytime at simmonsbank.com/businessresources.

In the coming weeks, your company will receive additional emails with information pertinent to your transition. You can expect to receive an email from us every Wednesday from now through your transition on April 11. Please be on the lookout for these important communications. Please add **[“TMBusinessBanking@simmonsbank.com”](mailto:TMBusinessBanking@simmonsbank.com)** and **[“support@simmonsbank.com”](mailto:support@simmonsbank.com)** to your safe list to ensure these emails are not marked as spam.

If you have any questions, we can be reached at **281.516.4945** or **TMBusinessBanking@simmonsbank.com**

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