

# Welcome to the family.

Your Landmark Community Bank account will transition to Simmons Bank effective October 12, 2021.

simmonsbank.com/welcome







# Welcome from all of us at Simmons Bank

Since our 1903 founding as a community bank, Simmons Bank has been dedicated to helping our customers turn their financial dreams into reality. As you join us from Landmark Community Bank, we want you to know how honored we are to extend this commitment to you.

True to our community bank heritage, we put relationships at the center of all we do. We firmly believe that we are **Better Together** because this relationship creates an even better experience for you. Together, we will be a stronger organization with more choices to meet your financial needs.

There are many caring and committed individuals working diligently to make your transition as smooth as possible. It's this attention to customer service and personal touch that's helped us grow over the years from a one-branch operation into a bank with approximately 200 locations. Or, as we like to say, a bank large enough to provide the products and expertise you need, but small enough to provide the thoughtful, personal service you deserve.

On behalf of the 2,800 people who work hard every day to make Simmons Bank the bank you will be proud to call your own, we say, "Welcome to more!"

Sincerely,

Aeris A. Maki J

**George A. Makris, Jr.** Chairman and CEO Simmons Bank

Janel

James P. "Jake" Farrell Chairman, President and CEO Landmark Community Bank

# What to Expect When

# A Step-by-Step Guide to Your Smooth Banking Transition

As you transition to a Simmons Bank customer – and as we transfer your accounts – there are some key dates to remember. We're here to help you through this process. Your transition to Simmons Bank will be official on **Tuesday, Oct. 12, 2021**. The bank will be closed Saturday, Oct. 9 – Monday, Oct. 11, in connection with the conversion and in observance of Columbus Day.

**Through Friday, Oct. 8, 2021**, please continue to contact Landmark Community Bank Customer Services at **901-850-0555**, Monday through Friday, 8:30 a.m. to 4 p.m. CT, with any questions about your account. **Beginning Tuesday, Oct. 12, 2021**, please contact Simmons Bank regarding any account questions at **1-866-246-2400**, Monday through Friday, 7:30 a.m. to 6 p.m. CT, and Saturday, 8 a.m. to noon CT, or visit **simmonsbank.com/contact**.

### As soon as possible: Review this Welcome Book for important information about the transition of your account(s).

### Friday Oct. 1, 2021

If applicable, you will receive an email containing login information and instructions for Simmons Bank Online and Mobile Banking by Oct. 1. (See page 6 for further details.)

Additionally, you will receive a new debit card in the mail by Oct. 1.

### Wednesday Oct. 6, 2021

Most customers' account numbers will stay the same. Should yours change, you will receive your new account number in the mail by Oct. 6. (See page 4 for further details.)

### Friday Oct. 8, 2021

Landmark Community Bank's online banking will be in view-only mode starting on Oct. 8 at 5 p.m. CT. Your profile will be converted and available on Simmons Bank Online and Mobile Banking at 8 a.m. CT Tuesday, Oct. 12.

### Monday Oct. 11, 2021

Begin using your Simmons Bank debit card and discontinue use of your Landmark Community Bank debit card.

If you have not received your Simmons Bank debit card by Oct. 1, please call 1-866-246-2400. (See page 4 for further details.)

### Tuesday Oct. 12, 2021

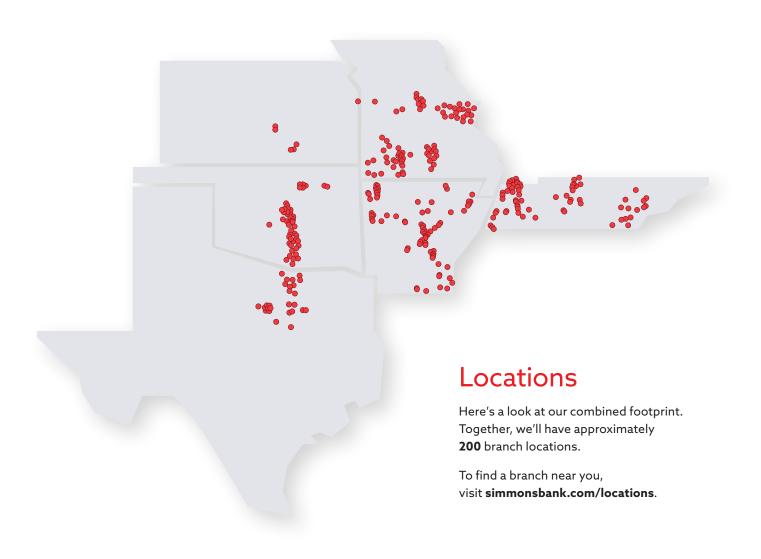
Your transition to Simmons Bank is complete.

If you received a new account number, begin using your new Simmons Bank checks. Please also use your new Simmons Bank debit card.

Sign in to your new Simmons Bank Online and Mobile Banking account. Review scheduled bill payments and transfers to ensure recurring items have transferred properly.

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# The Simmons Bank Story

### Our story began 118 years ago in Pine Bluff, Arkansas.

On March 23, 1903, a local physician-turned-bank president, Dr. John Franklin Simmons, along with a handful of employees, first opened the doors to what was then called Simmons National Bank. Backed by a group of highly regarded business and community leaders dedicated to promoting economic growth and prosperity for their community, Simmons National Bank had the distinction of being the first commercial bank in the area with a federal charter designating it as a national bank. At the close of business on that first day, deposits totaled \$3,338.22 – a respectable start.

Since then, the company has grown steadily, but our mission remains true to the philosophy of our founder – to place customers' needs at the forefront of all we do. We are deeply committed to providing customers with the warmth, friendliness and one-on-one service you expect of a neighborhood bank while offering the range of products and services you expect of a larger bank, from personal and business banking to a renowned low-rate credit card.

We live for the moments when our customers realize their dreams are no longer just dreams – that they'll be able to send their children to college, open a new business or retire earlier than they previously thought. We're proud to say it's something we've been helping our customers achieve since 1903. And it's something we can do for you!

# Q&A

# Important Information About Your Account Conversion

### Q Are there differences between Landmark Community Bank and Simmons Bank products?

A While there are some differences in our products, Landmark Community Bank and Simmons Bank have worked hard to ensure that we continue to meet all of your banking needs. Your Landmark Community Bank account will remain unchanged until Oct. 8, at which time it will convert to the Simmons Bank account type that it most closely matches. You can review the features for the Simmons Bank product type to which your account will convert on pages 8-13 for personal accounts and pages 22-29 for business accounts. Please keep in mind that you can always change your account to another account type after conversion if you'd like.

To locate your Landmark Community Bank current account name, please reference the paper statement or eStatement for your checking, savings or money market account(s).

### Q Will I keep my current account number(s)?

A For most customers, account numbers will remain the same. While your old routing number will continue to work, please use 082900432 for any new transactions once the bank conversion is complete. Should your account number(s) change, you will be notified by mail and will receive new checks before conversion with a date to start using them. See more details on checks below.

# Q Can I use my Landmark Community Bank checks after conversion?

A If your account number does not change, yes, please continue using your Landmark Community Bank checks after conversion. When you order new checks, please contact Simmons Bank. If your account number does change, you will soon receive a pack of Simmons Bank checks (along with details on how to receive a \$35 discount off your first personal check order and \$100 off your first business check order). You should begin using them after conversion, at which time you should discontinue use of your Landmark Community Bank checks.

# Q Can I still use my Landmark Community Bank debit card?

A You can continue using your Landmark Community Bank debit card now through Sunday, Oct. 10. You will receive a Simmons Bank debit card by Sept. 30. Please activate and begin using your new Simmons Bank debit card on Monday, Oct. 11. Remember to update any automatic drafts and bill pays that are linked to your debit card. If you don't receive a new debit card by Oct. 1, please contact Simmons Bank customer service at 1-866-246-2400.

### **Q** Does Simmons Bank offer overdraft protection?

A Yes, Simmons Bank offers an overdraft protection plan for automatic bill payments, checks and other transactions made using your checking account number. We do not authorize and pay overdrafts for ATM transactions and everyday point-of-sale debit card transactions unless you contact Simmons Bank and opt in to have these transactions covered.

More information on our overdraft protection plan can be found on page 30 of the disclosure booklet.

# Q What fees will I be charged if Simmons Bank pays my overdraft?

A We will charge you a fee up to \$36 each time we pay an overdraft and may charge up to \$216 daily for personal accounts and \$288 for business accounts for paid overdraft items. Please see the Schedule of Fees and Charges and the Overdraft Protection information in the enclosed disclosure booklet for additional information.



### Q Can I use my Landmark Community Bank debit card at a Simmons Bank ATM without being charged a fee now?

A Yes, you can use a Landmark Community Bank debit card at a Simmons Bank ATM. Landmark Community Bank ATMs may periodically be unavailable during the transition to Simmons Bank. We will bring these ATMs back online as early as possible during the transition to Simmons Bank. Beginning Oct. 12, you will have access to any of the 37,000+ surcharge-free MoneyPass® ATMs nationwide.

Visit **simmonsbank.com/locations** for Simmons Bank ATM locations and **moneypass.com/atm-locator** for MoneyPass® ATM locations. Out-of-network fees apply if a non-Simmons Bank or non-MoneyPass® ATM is used.

# Q Do I need to change my direct deposits and automatic drafts?

A If you currently have direct deposits and/or automatic drafts, such as ACH transfers, set up with your Landmark Community Bank account, you don't need to do anything. We'll transfer these for you and update your information with the sender. In rare instances, the sender may require your approval, in which case, we will notify you.

### Q Can I still use my Landmark Community Bank credit card(s)?

A Yes, your Landmark Community credit card is issued by TCM Bank on behalf of Landmark Community Bank and will continue to be supported by TCM Bank. Please note: Simmons is unable to support credit cards issued through TCM Bank.

Please visit **icba.org/tcm-bank/cardholders** to manage your TCM Bank card. At the time of card expiration or reissue, you may get a generic branded card in the mail from TCM Bank. If you have questions, please contact TCM Bank Card Service at **1-800-883-0131**.

# Q Do you report consumer loans to credit reporting agencies?

A Yes, we report consumer loans to TransUnion, Equifax and Experian.

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

### Q What will happen to my safe deposit box?

A If you have a safe deposit box, beginning Oct. 12, it will be governed by the Tennessee safe deposit box lease in the enclosed disclosure booklet.

### Online, Mobile and Telephone Banking

- Q What will happen to the Landmark Community Bank website?
- A On Oct. 12, the Landmark Community Bank website will redirect to the Simmons Bank home page at simmonsbank.com.

# Q Will my online banking login ID and password change?

A No, you will continue to use your same login ID and password to access online and mobile banking. There might be a rare case that requires new login information at which time we will contact you directly. You will receive an email from support@simmonsbank.com by Oct. 1 providing additional details about your new Simmons Bank digital profile.

### Q How do I access my services, such as online banking?

A Visit **simmonsbank.com**. On the desktop version, you can either select "LOGIN" from the top right or use the login fields on the homepage. Select the type of account you would like to access to start the login process. Please remember that you will be able to view your Landmark Community Bank online banking profile but will not be able to perform transactions starting Oct. 8 at 5 p.m. CST. You can begin accessing Simmons Bank Online and Mobile Banking by 8 a.m. CST on Oct. 12.

### Q Will I need to register for online banking or eStatements?

A If you currently have eStatements or online banking, you will not need to re-enroll. If you are not currently enrolled in online banking and eStatements, you may enroll by clicking "Don't have a User ID? Enroll in Online & Mobile Banking" on simmonsbank.com beginning Oct. 12. Please note: Certain Simmons Bank accounts charge paper statement fees that can be avoided by enrolling in eStatements. You can sign up for eStatements in Simmons Bank Online and Mobile Banking.

# Q Will I need to download a new mobile banking app for my phone?

A Yes. Please visit the Apple® App Store and/or Google Play<sup>™</sup>, and download the new Simmons Bank app for your Apple or Android<sup>™</sup> smartphone and/ or tablet to utilize all your new and improved mobile services. Please note: You won't have access to Simmons Bank Online and Mobile until Tuesday, Oct. 12.



Make sure to download our highly rated mobile app. This will give you easy, on-the-go access to your account. Open the camera on your phone and hold it over the QR code for a quick app download link.

# Q Will my current bill pay vendors automatically convert to the Simmons Bank Bill Pay?

A All of your existing payee information will transfer to the Simmons Bank system. Though rare, some payees that are currently receiving electronic payments may be transferred to receive check payments and some payees that are currently receiving check payments may be transferred to receive electronic payments. Please review your bill pay details after conversion to ensure everything has transferred correctly.

### Q Will I be able to continue to make loan payments through the Landmark Community Bank's Online Loan Payment Portal?

- A No, we accept payments through Simmons Bank Online Banking, automatic drafts and physical payments through the mail and in branch. Please contact your assigned banker if you need to set up a new payment method.
- Q Does Simmons Bank have telephone banking?
- A You will have full access to Simmons Bank telephone banking beginning Oct. 12 at 8 a.m. Please make note of the new toll-free number 1-877-245-1234. If you currently use telephone banking with Landmark Community Bank you will continue to use your existing Personal Identification Number (PIN) to access Simmons Bank telephone banking. If this is your first time calling telephone banking, you will be prompted to set up a Personal Identification Number (PIN). Be prepared to enter your bank account number, as well as your Social Security number using a touchtone phone.

### TIP

Please plan ahead as you will be able to view your Landmark Community Bank online banking profile but will not be able to perform transactions and access bill pay starting Oct. 8 at 5 p.m. CT.

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# **Personal Banking Solutions**

## **Account Transition**

This chart shows a side-by-side main feature comparison of the Landmark Community Bank product and the corresponding Simmons Bank product to which it will transition at conversion. Please note: Not all account features are listed, as the chart's purpose is to show a comparison of the main features between the two products. See the "Understanding Your Simmons Bank Deposit Account" disclosure booklet that is included in this welcome packet for the full terms and conditions.

Please refer to the charts below and on the following pages to see what type of account(s) you will transition to at Simmons Bank. You can find your current Landmark Community Bank account name on your statement. If you are interested in changing your account type **after the conversion on Oct. 12** or have further questions about our Personal Banking solutions, please visit your nearest branch or contact Customer Service at **1-866-246-2400**.

For more information, visit **simmonsbank.com/contact**.

Current Account Name	Current Account Features	New Account Name	New Account Features
Value Checking	Monthly Service Charge No fee	Simply Checking	Monthly Service Charge No fee
	<b>Avoid Service Charge By</b> N/A		<b>Avoid Service Charge By</b> N/A
	<b>Interest</b> Non-interest bearing		<b>Interest</b> Non-interest bearing
	<b>Debit Card</b> Free		<b>Debit Card</b> Free
	<b>Statements</b> Free eStatements or paper statements		<b>Statements</b> Free eStatements (if enrolled); \$3 paper
	<b>Overdraft Protection</b> Not available		statements <sup>1</sup> Overdraft Protection
	Withdrawals No limit		Subject to customer qualification <sup>2</sup>
	Items Processed Unlimited		Withdrawals No limit
	Online Banking and Bill Pay Free		<b>Items Processed</b> Unlimited
	<b>Checks</b> First order of checks free		Simmons Bank Online and Mobile Banking Free
			Simmons Bank Bill Pay Free

1 You can sign up for eStatements in Simmons Bank Online and Mobile Banking.

Current Account Name	Current Account Features	New Account Name	New Account Features
Advantage Checking	Monthly Service Charge \$12.00	Interest Checking	<b>Monthly Service Charge</b> \$10.00
	<b>Avoid Service Charge By</b> Maintain \$1,000 minimum daily balance		<b>Avoid Service Charge By</b> Maintain \$1,000 minimum daily balance
	Interest Rate and APY Single rate of interest and annual percentage yield at 0.25% compounded and paid monthly		<b>Interest Rate and APY</b> Tiered interest rate and annual percentage yield compounded and paid monthly <sup>1</sup>
	Debit Card		\$0-\$2,499.99 0.01%
	Free		\$2,500-\$9,999.99 0.01%
	Statements Free eStatements or paper		\$10,000-\$24,999.99 0.01%
	statements		\$25,000-\$49,999.99 0.01%
	<b>Overdraft Protection</b>		\$50,000-\$99,999.99 0.01%
	Not available		\$100,000 and above 0.01%
	Withdrawals No limit		Debit Card
	Items Processed		Free
	Unlimited		Statements
	<b>Online Banking / Bill Pay</b> Free		Free eStatements (if enrolled); \$3 paper statements <sup>2</sup>
	<b>Checks</b> First order of checks free		<b>Overdraft Protection</b> Subject to customer qualification <sup>3</sup>
			Withdrawals No limit
			<b>Items Processed</b> Unlimited
			Simmons Bank Online and Mobile Banking Free
			Simmons Bank Bill Pay Free
			<b>Checks</b> Free Simmons Bank standard checks

<sup>1</sup> Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

<sup>2</sup> You can sign up for eStatements in Simmons Bank Online and Mobile Banking.

<sup>3</sup> Please see the Schedule of Fees and Charges and the Overdraft Protection information in the enclosed disclosure booklet for additional information.

Current Account Name	Current Account Features	New Account Name	New Account Features
Vintage Checking	Monthly Service Charge None	Interest Checking	Monthly Service Charge \$10.00
	<b>Avoid Service Charge By</b> N/A		<b>Avoid Service Charge By</b> Maintain \$1,000 minimum daily balance
	Interest Rate and APY Tiered interest rate and annual percentage yield compounded and paid monthly <sup>1</sup>		Interest Rate and APY Tiered interest rate and annual percentage yield compounded and paid
	\$0-\$24,999.99 0.30%		monthly <sup>1</sup>
	\$25,000-\$249,999.99 0.30%		\$0-\$2,499.99 0.019
	\$250,000-\$999,999.99 0.35%		\$2,500-\$9,999.99 0.019
	\$1,000,000-\$2,499,999.99 0.50%		\$10,000-\$24,999.99 0.019
	\$2,500,000 and above 0.50%		\$25,000-\$49,999.99 0.019
	Debit Card		\$50,000-\$99,999.99 0.019
	Free		\$100,000 and above 0.019
	<b>Statements</b> Free eStatements or paper statements		<b>Debit Card</b> Free
	Overdraft Protection Not available		Statements Free eStatements (if enrolled); \$3 paper
	<b>Withdrawals</b> No limit		statements <sup>2</sup> Overdraft Protection
	<b>Items Processed</b> Unlimited		Subject to customer qualification <sup>3</sup>
	<b>Online Banking / Bill Pay</b> Free		Withdrawals No limit
	Checks Free checks		<b>Items Processed</b> Unlimited
	Other <ul> <li>Free cashier's checks</li> <li>Safe Deposit box discount</li> </ul>		Simmons Bank Online and Mobile Banking Free
			Simmons Bank Bill Pay Free
			<b>Checks</b> Free Simmons Bank standard checks

<sup>1</sup> Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

<sup>2</sup> You can sign up for eStatements in Simmons Bank Online and Mobile Banking.

Current Account Name	Current Account Features	New Account Name	New Account Features
Personal Checking	Monthly Service Charge \$10.00	Classic Checking	Monthly Service Charge \$6.00
	<b>Avoid Service Charge By</b> Maintain \$600 minimum daily balance		<b>Avoid Service Charge By</b> Waived if a \$500 minimum daily or \$1,000 average monthly balance is met
	Interest Non-interest bearing		Interest Non-interest bearing
	Debit Card Free		Debit Card Free
	<b>Statements</b> Free eStatements or paper statements		Statements Free eStatements
	<b>Overdraft Protection</b> Not available		(if enrolled); \$3 paper statements <sup>1</sup>
	Withdrawals No limit		Overdraft Protection Subject to customer qualification <sup>2</sup>
	<b>Items Processed</b> Unlimited		Withdrawals No limit
	<b>Online Banking / Bill Pay</b> Free		<b>Items Processed</b> Unlimited
			Simmons Bank Online and Mobile Banking Free
			Simmons Bank Bill Pay Free

You can sign up for eStatements in Simmons Bank Online and Mobile Banking.
 Please see the Schedule of Fees and Charges and the Overdraft Protection information in the enclosed disclosure booklet for additional information.

Current Account Name	Current Account Features	New Account Name	New Account Features
Regular Savings	Monthly Service Charge \$5.00	Simply Savings	Monthly Service Charge \$5.00
Personal Accounts	<b>Avoid Service Charge By</b> Maintain \$200 minimum daily balance		<b>Avoid Service Charge By</b> Maintain \$100 minimum daily balance
	<b>Interest Rate and APY</b> Single rate of interest and annual percentage yield at 0.40% compounded and credited quarterly		Interest Rate and APY Tiered interest rate and annual percentage yield compounded and credited quarterly <sup>1</sup>
	Statements		\$0-\$2,499.99 0.02%
	Free quarterly eStatements or paper statements		\$2,500-\$9,999.99 0.02%
	Withdrawals		\$10,000-\$24,999.99 0.02%
	Six (6) free withdrawals		\$25,000-\$49,999.99 0.02%
	per month, additional withdrawals are \$2.00		\$50,000-\$99,999.99 0.02%
	per item		\$100,000 and above 0.02%
	<b>Online Banking</b> Free		<b>Statements</b> Free eStatements (if enrolled); \$3 paper statements <sup>2</sup>
			<b>Withdrawals</b> No limit
			Simmons Bank Online and Mobile Banking Free

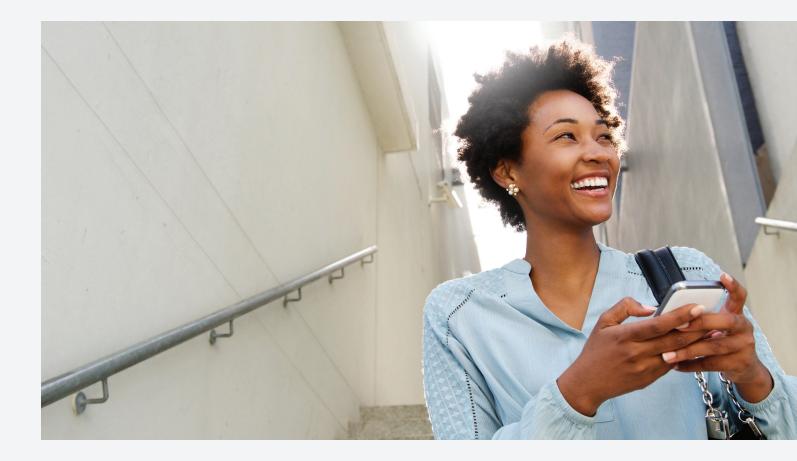
1 Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

Current Account Name	Current Account Features	New Account Name	New Account Features
Step Up Money Market	Monthly Service Charge \$13.00	Money Market Savings	Monthly Service Charge \$10.00
	<b>Avoid Service Charge By</b> Maintain \$2,500 minimum daily balance		<b>Avoid Service Charge By</b> Maintain \$2,500 minimum daily balance
	Interest Rate and APY Tiered rate of interest and annual percentage yield compounded and credited monthly		Interest Rate and APY Tiered interest rate and annual percentage yield compounded and credited quarterly <sup>1</sup>
	\$0-\$24,999.99 0.25%		\$0-\$2,499.99 0.01%
	\$25,000-\$99,999.99 0.30%		\$2,500-\$9,999.99 0.05%
	\$100,000-\$999,999.99 0.35%		\$10,000-\$24,999.99 0.05%
	\$1,000,000-\$2,499,999.99 0.50%		\$25,000-\$49,999.99 0.05%
	\$2,500,000-\$4,999,999.99 0.50%		\$50,000-\$99,999.99 0.10%
	\$5,000,000 and above 0.50%		\$100,000 and above 0.10%
	<b>Statements</b> Free eStatements or paper statements		<b>Statements</b> Free eStatements (if enrolled); \$3 paper statements <sup>2</sup>
	<b>Withdrawals</b> Six (6) free withdrawals per month, additional		<b>Withdrawals</b> No limit
	withdrawals are \$5.00 per item <b>Online Banking</b> Free		<b>Items Processed</b> Fifty (50) free deposits per month, additional deposits are \$.25 per item
			Simmons Bank Online and Mobile Banking Free
			<b>Simmons Bank Bill Pay</b> Free

1 Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

# **Personal Banking Solutions**

**Personal Checking Accounts** 



### Features and Benefits of All Personal Simmons Bank Checking Accounts

- Simmons Bank will waive paper statement fees for all applicable products through January 2022.
   Sign up for eStatements in Simmons Bank Online and Mobile Banking.
- Unlimited monthly transactions
- Simmons Bank Contactless Debit Card with EMV Chip (see page 4 for more details about debit cards)
- Simmons Bank Online and Mobile Banking<sup>1</sup>
- Simmons Bank Bill Pay
- Free Mobile Deposit<sup>2</sup>
- Access to 200+ branches, 200+ ATMs and 37,000+ surcharge-free MoneyPass<sup>®</sup> ATMs nationwide

2 Data connection required. Wireless carrier fees may apply. Mobile deposit is available to Simmons Bank Online and Mobile Banking customers who are at least 18 years of age and have the most recent Simmons Bank App for iPhone, iPad, or Android.

<sup>1</sup> Data connection required. Wireless carrier fees may apply.

# Simply Checking Account Features For those who live life on the go \$50 Minimum Opening Balance • \$0 Monthly Service Charge \$0 Monthly Service Charge • Free eStatements (if enrolled) Paper statements are \$3 per statement cycle beginning Feb. 1, 2022 Classic Checking Account Features Traditional checking that \$100 Minimum Opening Balance keeps it simple \$6 Monthly Service Charge (waived if a \$500 minimum daily

**Prosper Checking** 

Get back on your financial feet (even if you keep a lower balance)

### Paper statements are \$3 per statement cycle beginning Feb. 1, 2022

### **Account Features**

• \$100 Minimum Opening Balance

· Free eStatements (if enrolled)

or \$1,000 average monthly balance is met)

- \$10 Monthly Service Charge or \$8 if you make one direct deposit during the statement cycle
- Free eStatements (if enrolled) Paper statements are \$3 per statement cycle beginning Feb. 1, 2022

### Affordable Advantage Checking

Enjoy all the basic transaction capabilities, while protecting yourself from overdrafts

### **Account Features**

- \$25 Minimum Opening Balance
- \$5 Monthly Service Charge
- Free eStatements (if enrolled) Paper statements are \$2 per statement cycle beginning Feb. 1, 2022
- A checkless account where most transactions happen with a debit card
- No overdraft charges or insufficient fund fees; overdraft services not available



### **Interest Checking**

Checking that ensures you make money on your money

### **Account Features**

- \$100 Minimum Opening Balance
- \$10 Monthly Service Charge (waived if a \$1,000 minimum daily balance is met)
- Free eStatements (if enrolled) Paper statements are \$3 per statement cycle beginning Feb. 1, 2022
- Interest earned on entire daily collected balance
- Free Simmons Bank standard checks

### **Coin Checking**

Convenience at your fingertips

### Account Features

- \$0 Minimum Opening Balance
- Up to 45 days to fund your account
- · Account must be opened online
- \$0 Monthly Service Charge
- Free eStatements (if enrolled) Paper statements are \$3 per statement cycle beginning Feb. 1, 2022



# **Personal Banking Solutions**

# Savings Accounts



### Features and Benefits of All Personal Simmons Bank Savings Accounts

Simmons Bank ATM Card Simmons Bank Online and Mobile Banking

Data connection required. Wireless carrier fees may apply. Access to 200+ branches, 200+ ATMs and 37,000+ MoneyPass® ATMs nationwide

### **Simply Savings**

The simple way to leverage interest to build savings

### **Account Features**

- \$100 Minimum Opening Balance
- \$5 Monthly Service Charge (waived if a \$100 minimum daily balance is met)
- Free eStatements (if enrolled) Paper statements are \$3 per statement cycle beginning Feb. 1, 2022
- · Interest earned on entire daily balance

### **Simply Youth Savings**

Because starting young is the best savings strategy

### **Account Features**

- \$10 Minimum Opening Balance
- \$0 Monthly Service Charge Until the youth's 18th birthday
- Free quarterly paper statements or eStatements Until the primary account holder turns 18
- · Interest earned on entire daily balance

### Health Savings<sup>1</sup>

Stay healthier - and wealthier - with this tax-advantaged account

### **Account Features**

- \$100 Minimum Opening Balance
- \$3 Monthly Service Charge
- Free Simmons Bank standard checks
- Free eStatements (if enrolled) Paper statements are \$3 per statement cycle beginning Feb. 1, 2022
- Interest earned on entire daily collected balance

### **Money Market Savings**

The ultimate in flexibility to help you realize your dreams

### Account Features

- \$100 Minimum Opening Balance
- \$10 Monthly Service Charge (waived if a \$2,500 daily minimum balance is met)
- Fifty (50) free deposited items per month Additional deposited items are \$0.25 per item
- Free eStatements (if enrolled) Paper statements are \$3 per statement cycle beginning Feb. 1, 2022
- · Interest earned on entire daily collected balance

1 Health Savings Accounts are subject to eligibility and restrictions, including but not limited to restrictions on distributions for qualified medical expenses. The Internal Revenue Service publishes a list of qualified expenses in Publication 502. Medical and dental expenses available at www.irs.gov. Consult your tax professional with any questions.

# More Personal Financial Services You Should Know About

In addition to your deposit accounts, we know you may have relationships with Landmark Community Bank that are important to ensure a smooth and uninterrupted transition. Here is what you can expect as those relationships move over to Simmons Bank.

### Mortgage

Unless you are otherwise notified, Simmons Bank representatives will continue managing all mortgage products, and your terms and conditions will remain the same. After Tuesday, Oct. 12, you can make payments by visiting any Simmons Bank branch location, online at **simmonsbank.com** or by mailing your payment to Simmons Bank, Attn: Loan Operations, P.O. Box 8012, Little Rock, AR 72203.

### **Consumer Loans**

If you currently have a Landmark Community Bank Consumer Loan, your interest rate, terms and conditions will remain the same. Unless you are otherwise notified, after Tuesday, Oct. 12, you can make payments by visiting any Simmons Bank branch location, online at **simmonsbank.com** or by mailing your payment to Simmons Bank, Attn: Loan Operations, P.O. Box 8012, Little Rock, AR 72203.

If you have recently completed a loan application with Landmark Community Bank, and your loan has not closed or is not expected to close prior to Oct. 12, expect no changes as a result of this conversion.

### Home Equity Line of Credit and Personal Lines of Credit

After conversion on Oct. 12, your payment date will remain the same or close to your original payment due date, and you will receive a monthly statement approximately 25 days prior to the next due date.

You may continue to use the previously issued checks. You are encouraged to contact your account representative or visit your nearest branch for additional checks if needed.

In some instances, loan numbers will need to be reassigned as these accounts are transitioned. If applicable, your first billing statement after conversion on Oct. 12 will reflect the reassigned loan number. If you currently have automatic payments scheduled through a bill pay service, you will need to update your bill system with your new account information as soon as you receive your new loan number. If your automatic payment is initiated by us, no action is required by you.

### **Certificate of Deposit**

The terms, interest rate, annual percentage yield (APY), maturity date and early withdrawal penalty on your current Landmark Community Bank Certificate of Deposit (CD) will remain the same until maturity. After your CD matures, it will change to Simmons Bank's standard CD terms. **Please note**: While your interest rate and maturity may remain the same, beginning Oct. 12, your CD will be governed by the Simmons Bank Terms and Conditions which are included in the enclosed disclosure booklet.

**Please note**: If your CD matures between now and Oct. 12, you can expect to receive a maturity notice in the mail from Landmark Community Bank.

### IRA CDs

Effective Oct. 12, IRA rollovers and transfers will automatically move to the trustee care of Simmons Bank. You do not need to take any action. The transition does not affect the maturity date or interest rate or annual percentage yield (APY) of any of your investments. **Please note**: While your interest rate and maturity may remain the same, beginning Oct. 12, your account will be governed by the Simmons Bank Terms and Conditions which are included in the enclosed disclosure booklet. **Please note**: The distributions from your account will not change from your current schedule.

### **Other Personal Solutions Simmons Bank Offers**

- Round-Up, where debit card transactions are rounded up to the next whole dollar amount, and the difference is deposited into a second Simmons Bank account (may be available for eligible accounts)
- Simmons Visa<sup>®</sup> Card or Simmons Rewards Visa Signature<sup>®</sup> credit cards with great rates or rewards (subject to credit approval)
- Wealth Management services

Please visit **simmonsbank.com** for more information about our Personal Banking products and services.

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# **Business Banking Solutions**

# Account Transition



This chart shows a side-by-side main feature comparison of the Landmark Community Bank product and the corresponding Simmons Bank product to which it will transition at conversion. Please note: Not all account features are listed, as the chart's purpose is to show a comparison of the main features between the two products. See the "Understanding Your Simmons Bank Deposit Account" disclosure booklet that is included in this welcome packet for the full terms and conditions.

For current Landmark Community Bank Business Checking, Savings and Money Market customers, please use the charts below to see what type of account(s) you will transition to at Simmons Bank. If you are interested in changing your account type *after the conversion on Oct. 12* or have further questions about our Business Banking solutions, please visit your nearest branch or contact Customer Service at **1-866-246-2400**.

For more information, visit **simmonsbank.com/contact**.

Current Account Name	Current Account Features	New Account Name	New Account Features
Free Business Checking	<b>Monthly Service Charge</b> No fee	Simply Business Checking	Monthly Service Charge \$10
	Avoid Service Charge By N/A Interest Non-interest bearing	Checking	Avoid Service Charge By Maintain \$500 minimum daily balance Interest
	Debit Card Free		Non-interest bearing Debit Card
	Statements Free eStatements or paper statements		Free <b>Statements</b> Free eStatements (if enrolled); \$5 paper
	Overdraft Protection Not available Items Processed		Subject to customer
	200 free per statement cycle; \$.25 per transaction in excess of 200 <b>Cash Deposits</b>		qualification <sup>2</sup> Items Processed 100 free per statement cycle;
	Unlimited Online Banking / Bill Pay Free		\$.35 per transaction in excess of 100 Cash Deposits
			\$7,000 cash in deposit free per statement cycle; \$2.50 pe \$1,000 in excess of \$7,000
			Simmons Bank Online and Mobile Banking Single user free; \$8.95 monthly fee for multiple users
			<b>Simmons Bank Bill Pay</b> 10 free per statement cycle; \$.75 each thereafter

1 You can sign up for eStatements in Simmons Bank Online and Mobile Banking.

2 Please see the Schedule of Fees and Charges and the Overdraft Protection information in the enclosed disclosure booklet for additional information.

Current Account Name	Current Account Features	New Account Name	New Account Features
Small Business	Monthly Service Charge \$15.00	Simply Business	Monthly Service Charge \$10
Checking	<b>Avoid Service Charge By</b> Maintain \$1,500 minimum daily balance	Checking	<b>Avoid Service Charge By</b> Maintain \$500 minimum daily balance
	Interest Non-interest bearing		Interest Non-interest bearing
	<b>Debit Card</b> Free		Debit Card Free
	<b>Statements</b> Free eStatements or paper statements		<b>Statements</b> Free eStatements (if enrolled); \$5 paper
	<b>Overdraft Protection</b> Not available		statements <sup>1</sup> Overdraft Protection
	<b>Items Processed</b> 300 free per statement		Subject to customer qualification <sup>2</sup>
	cycle; \$.25 per transaction in excess of 300		<b>Items Processed</b> 100 free per statement cycle;
	Cash Deposits Unlimited		\$.35 per transaction in excess of 100
	<b>Online Banking / Bill Pay</b> Free		Cash Deposits \$7,000 cash in deposit free per statement cycle; \$2.50 per \$1,000 in excess of \$7,000
			Simmons Bank Online and Mobile Banking Single user free; \$8.95 monthly fee for multiple users
			<b>Simmons Bank Bill Pay</b> 10 free per statement cycle; \$.75 each thereafter

Current Account Name	Current Account Features	New Account Name	New Account Features	
Business Interest Checking	Monthly Service Charge \$15.00	Simply Business	Monthly Service Charge \$8.00	
	Avoid Service Charge By No waiver	Interest Checking	<b>Avoid Service Charge By</b> Maintain \$1,000 minimum daily balance	
	Interest and APY Tiered interest rate and annual percentage yield compounded and paid monthly		Interest Rate and APY Tiered interest rate and annual percentage yield compounded and paid	
	\$0-\$24,999.99 0.25%		monthly <sup>1</sup>	
	\$25,000-\$249,999.99 0.30%		\$0-\$249,999.99 0.02%	
	\$250,000-\$999,999.99 0.35%		\$250,000-\$999,996.99 0.05%	
	\$1,000,000-\$2,499,999.99 0.50%		\$999,997.99 0.05%	
	\$2,500,000 and above 0.50%		\$999,998.99 0.05%	
	<b>Debit Card</b> Free		\$999,999.99 0.05% \$1,000,000 and above 0.10%	
	<b>Statements</b> Free eStatements or paper statements		<b>Debit Card</b> Free	
	Overdraft Protection Not available		Statements Free eStatements (if enrolled); \$5 paper statements <sup>2</sup>	
	<b>Items Processed</b> 300 free per statement cycle; \$.25 per transaction in excess of 300		Overdraft Protection Subject to customer qualification <sup>3</sup>	
	Cash Deposits Unlimited		<b>Items Processed</b> Unlimited	
	<b>Online Banking / Bill Pay</b> Free		Cash Deposits Unlimited	
			Simmons Bank Online and Mobile Banking Single user free; \$8.95 monthly fee for multiple users	
			<b>Simmons Bank Bill Pay</b> 20 free per statement cycle; \$0.50 per additional item	

3 Please see the Schedule of Fees and Charges and the Overdraft Protection information in the enclosed disclosure booklet for additional information.

<sup>1</sup> Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

<sup>2</sup> You can sign up for eStatements in Simmons Bank Online and Mobile Banking.

Current Account Name	Current Account Features	New Account Name	New Account Features
Commercial Checking	Monthly Service Charge Account analysis pricing Avoid Service Charge By Earnings credit allowance to offset all or part of fees Statements Free eStatements or paper statements Overdraft Protection Not available Debit Card Free Online Banking Free	Commercial Checking	Monthly Service Charge Account analysis pricing Avoid Service Charge By Earnings credit allowance to offset all or part of analysis fees Statements Free eStatements (if enrolled); \$5 paper statements <sup>1</sup> Overdraft Protection Not available Debit Card Free Simmons Bank Online and Mobile Banking Single user free; \$8.95 monthly fee for multiple users Simmons Bank Bill Pay 20 free per statement cycle; \$0.50 per additional item

Current Account Name	Current Account Features	New Account Name	New Account Features	
IOLTA	<b>Monthly Service Charge</b> No fee	Simply Business Interest Checking	Monthly Service Charge \$8.00	
	Avoid Service Charge By N/A	Interest Checking	<b>Avoid Service Charge By</b> Maintain \$1,000 minimum daily balance	
	Interest and APY Single rate of interest and annual percentage yield at 0.25% compounded and paid monthly		Interest Rate and APY Interest rate and annual percentage yield compounded and paid	
	<b>Debit Card</b> Free		monthly <sup>1</sup> \$0-\$249,999.99 0.02%	
	Statements		\$250,000-\$999,996.99 0.05%	
	Free eStatements or paper		\$999,997.99 0.05%	
	statements		\$999,998.99 0.05%	
	Overdraft Protection Not available		\$999,999.99 0.05%	
	Items Processed		\$1,000,000 and above 0.109	
	Online Banking / Bill Pay Free		Debit Card Free	
			<b>Statements</b> Free eStatements (if enrolled); \$5 paper statements <sup>2</sup>	
			<b>Overdraft Protection</b> Subject to customer qualification <sup>3</sup>	
			<b>Items Processed</b> Unlimited	
			Cash Deposits Unlimited	
			Simmons Bank Online and Mobile Banking Single user free; \$8.95 monthly fee for multiple users	
			<b>Simmons Bank Bill Pay</b> 20 free per statement cycle; \$0.50 per additional item	

3 Please see the Schedule of Fees and Charges and the Overdraft Protection information in the enclosed disclosure booklet for additional information.

<sup>1</sup> Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

<sup>2</sup> You can sign up for eStatements in Simmons Bank Online and Mobile Banking.

Current Account Name	Current Account Features	New Account Name	New Account Featur	res
Regular Savings Business Accounts	Monthly Service Charge \$5.00 Avoid Service Charge By Maintain \$200 minimum daily balance Interest Rate and APY Single rate of interest and annual percentage yield at 0.40% compounded and credited quarterly Statements Free quarterly eStatements or paper statements Withdrawals Six (6) free withdrawals per month, additional withdrawals are \$2.00 per item Online Banking Free	Simply Savings Business	Monthly Service Charg \$5.00 Avoid Service Charg Maintain \$100 minim daily balance Interest Rate and AF Tiered interest rate a annual percentage y compounded and creating quarterly <sup>1</sup> \$0-\$2,499.99 \$2,500-\$9,999.99 \$10,000-\$24,999.99 \$25,000-\$99,999.99 \$100,000 and above Statements Free eStatements (if enrolled); \$5 paper statements <sup>2</sup> Withdrawals No limit Simmons Bank Onlin and Mobile Banking Free Simmons Bank Bill P	e By num PY ind ield edited 0.02% 0.02% 0.02% 0.02% 0.02% r

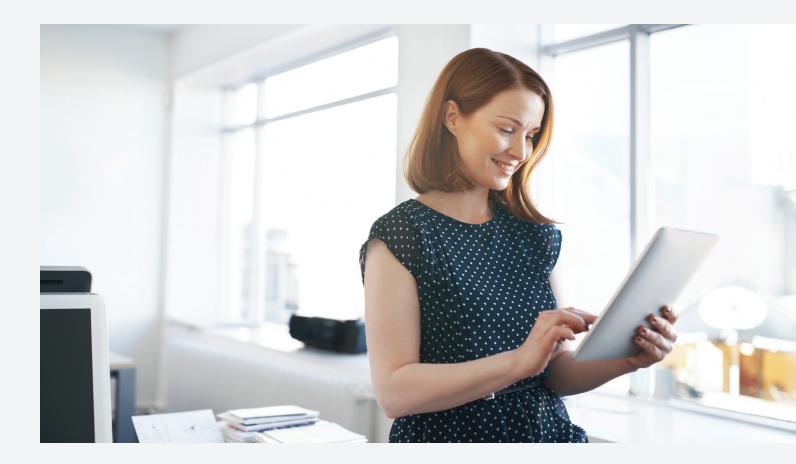
1 Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

Current Account Name	Current Account Features	New Account Name	New Account Features
Commercial Money Market	Monthly Service Charge \$13.00	Money Market Savings Business	Monthly Service Charge \$10.00
	<b>Avoid Service Charge By</b> Maintain \$2,500 minimum daily balance		Avoid Service Charge By Maintain \$2,500 minimum daily balance
	<b>Interest Rate and APY</b> Tiered rate of interest and annual percentage yield compounded and credited monthly		Interest Rate and APY Tiered interest rate and annual percentage yield compounded and credited monthly <sup>1</sup>
	\$0-\$24,999.99 0.25% \$25.000-\$99.999.99 0.30%		\$0-\$2,499.99 0.01
	\$25,000-\$99,999.99 0.30% 		\$2,500-\$9,999.99 0.05
	\$1,000,000 and above 0.50%		\$10,000-\$24,999.99 0.059
	Statements		\$25,000-\$49,999.99 0.059
	Free eStatements or		\$50,000-\$99,999.99 0.10
	paper statements		\$100,000 and above 0.100
	<b>Withdrawals</b> Six (6) free withdrawals per month, additional withdrawals are \$5.00 per item		<b>Statements</b> Free eStatements (if enrolled); \$5 paper statements <sup>2</sup>
	<b>Online Banking</b> Free		<b>Withdrawals</b> No limit
			<b>Items Processed</b> Fifty (50) free deposits per month, additional deposits are \$.25 per item
			Simmons Bank Online and Mobile Banking Free
			<b>Simmons Bank Bill Pay</b> Free

1 Annual percentage yield (APY) is effective as of August 17, 2021. Your interest rate and annual percentage yield may change. At our discretion, we may change the interest rate and annual percentage yield on your account at any time.

# **Business Banking Solutions**

# **Business Accounts**



### Features and Benefits of All Simmons Bank Business Checking Accounts

### Simmons Bank Contactless Debit Card with EMV Chip

See page 4 for more details about debit cards.

### Simmons Bank Online and Mobile Banking

Simmons Bank will waive monthly service charge fees and paper statement fees for all applicable products through January 2022. Sign up for eStatements in Simmons Bank Online and Mobile Banking.

Data connection required. Wireless carrier fees may apply. Access to 200+ branches, 200+ ATMs and 37,000+ surcharge-free MoneyPass® ATMs nationwide

### **Simply Business Checking**

Designed for small companies with minimal balances, transactions and users

### **Account Features**

- \$100 Minimum Opening Balance
- \$10 Monthly Service Charge (waived if a \$500 minimum daily balance is met)
- 100 free transactions per month \$0.35 per additional transaction
- Simmons Bill Pay First 10 bills per month free, \$0.75 for each additional bill
- \$7,000 deposited cash per month
   \$2.50 per additional \$1,000
- Free eStatements (if enrolled) Paper statements are \$5 per statement cycle beginning Feb. 1, 2022

### Simply Business Plus Checking

Designed for small companies with moderate balances, moderate transactions and multiple users

### Account Features

- \$100 Minimum Opening Balance
- \$20 Monthly Service Charge (waived if a \$15,000 minimum daily balance is met)
- 200 free transactions per month \$0.35 per additional transaction
- Simmons Bill Pay First 10 bills per month free, \$0.75 for each additional bill
- \$15,000 deposited cash per month \$2.50 per additional \$1,000
- Free eStatements (if enrolled) Paper statements are \$5 per statement cycle beginning Feb. 1, 2022

### Simply Business Interest Checking

Bolster your business's balance

Available to nonprofits, trusts, estates and IOLTAS

### Account Features

- \$100 Minimum Opening Balance
- \$8 Monthly Service Charge (waived if a \$1,000 minimum daily balance is met)
- No transaction limitations
- No minimum balance to earn interest
- Free eStatements (if enrolled) Paper statements are \$5 per statement cycle beginning Feb.1, 2022
- Simmons Bill Pay First 20 bills per month free, \$0.50 for each additional bill
- Interest earned on entire daily collected balance

### **Commercial Checking**

Give yourself credit for maintaining balances

### **Account Features**

- \$100 Minimum Opening Balance
- Analyzed Monthly Service Charge
- Analyzed Balance to Avoid Service Charge
- Earnings credit
- Free eStatements (if enrolled) Paper statements are \$5 per statement cycle beginning Feb. 1, 2022
- Simmons Bill Pay First 20 bills per month free, \$0.50 for each additional bill

### Money Market Savings Business

Earn more interest with the ability to waive service fees

### **Account Features**

- \$100 Minimum Opening Balance
- \$10 Monthly Service Charge (waived if a \$2,500 minimum daily balance is met)
- Fifty (50) free deposited items per month Additional deposited items are \$0.25 per item
- Interest earned on entire daily collected balance
- Free eStatements (if enrolled) Paper statements are \$5 per statement cycle beginning Feb. 1, 2022

### **Simply Savings Business**

A safe and secure way to build your company's capital

### **Account Features**

- \$100 Minimum Opening Balance
- \$5 Monthly Service Charge (waived if a \$100 minimum daily balance is met)
- Unlimited deposits
- · Interest earned on entire daily collected balance
- Free eStatements (if enrolled) Paper statements are \$5 per statement cycle beginning Feb. 1, 2022



# Additional Information on Business Financial Services

We look forward to working better together to help your business grow. As we become your complete financial services partner, here is what you can expect.

### Commercial Loans, Commercial Mortgages and Commercial Lines of Credit

If you currently have a Commercial Loan, Mortgage or Line of Credit with Landmark Community Bank, it will continue under the terms and interest rate specified in your loan documents. Please continue making your payments as usual. After Tuesday, Oct. 12, you can make payments by visiting any Simmons Bank branch location, online at simmonsbank.com or by mailing your payment to Simmons Bank, Attn: Loan Operations, P.O. Box 8012, Little Rock, AR 72203.

### **Treasury Management Services**

If you currently use Landmark Community Bank Treasury Management services, you will be contacted separately on the transition of these services to the Simmons Bank system.

### Wire Transfers

Incoming wires using Landmark Community Bank's routing number will continue to route to Simmons Bank for 30 days. However, we strongly encourage you to update all wires to Simmons Bank's routing number (082900432) beginning Tuesday, Oct. 12. This will prevent any issues with entities not recognizing Landmark Community Bank's routing number and therefore declining those wires.

### Landmark Community Bank Business Credit Cards

Your Landmark Community Business Bank credit card is issued by TCM Bank on behalf of Landmark Community Bank and will continue to be supported by TCM Bank. **Please note**: Simmons Bank is unable to support credit cards issued through TCM Bank.

Please visit **icba.org/tcm-bank/cardholders** to manage your TCM Bank card. At the time of card expiration or reissue, you may get a generic branded card in the mail from TCM Bank. If you have questions, please contact TCM Bank Card Service at **1-800-883-0131**.

### **Other Business Solutions Simmons Bank Offers**

- Merchant Services<sup>1</sup>
- Visa<sup>®</sup> Corporate and Visa<sup>®</sup> Business Credit Cards (subject to credit approval)
- CheckmarcUSA<sup>®</sup>, a free service to recover dishonored checks and electronic payments

Please visit **simmonsbank.com** for more information about our Business Banking products and services.

# Welcome to more.

MORE SERVICES. MORE PRODUCTS. MORE OPPORTUNITIES.

### QUICK REFERENCE NUMBERS

**Through Friday, Oct. 8, 2021**, please continue to contact Landmark Community Bank Customer Services at **901-850-0555**, Monday through Friday, 8:30 a.m. to 4 p.m. CT, with any questions about your account. **Beginning Tuesday, Oct. 12, 2021**, please contact Simmons Bank regarding any account questions at **1-866-246-2400**, Monday through Friday, 7:30 a.m. to 6 p.m. CT, and Saturday, 8 a.m. to noon CT, or visit **simmonsbank.com/contact**.

Thank you for your trust and patience during this transition. We look forward to meeting you and working together to help you realize your financial dreams.

